

Dolly Hirata
14 Kingston Road
Kensington CA 94707

Sep 4th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC

WE ARE CONSUMERS WHO SUPPORT BROADBAND COMPETITION. THE FOLLOWING
IS WHY WE CHOSE A COMPETITIVE PROVIDER:

1. Our new provider delivers internet only, not internet with unwanted, obligatory cable service as from major providers in our area.
2. The new, fiber optic cable service is 100 times faster than the "premium" DSL from our previous provider, and it is 63% cheaper.
3. There are no continual fee increases without notice and explanation.
4. Calls to Customer Service are answered by a real person. There is no more time wasted wandering the serpentine phone tree trying to find someone to solve your problem.

MORE COMPETITION IS GOOD FOR THE CONSUMER AND ULTIMATELY FOR THE
INDUSTRY. COMPETITION RESULTS IN BETTER, AFFORDABLE SERVICE FOR THE
CONSUMER AND ENCOURAGES INNOVATION AMONG PROVIDERS.

Dolly Hirata